The Caring Place

Providing for the basic human needs of all people in our community in a welcoming, respectful and caring way.

### Number of Individuals and Families Served

<table>
<thead>
<tr>
<th>Year</th>
<th>Individuals</th>
<th>Families</th>
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</thead>
<tbody>
<tr>
<td>2015</td>
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<td>2016</td>
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<td>2017</td>
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<td>2018</td>
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<td>2019</td>
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<tr>
<td>2020</td>
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### Value of Service Provided

- Direct Services Expenses
- Value of Pantry Distributions
- Store Vouchers
- Total

### Pounds of Food Distributed

- Food Pantry
- FFF
- HPC
- Bread
- Total

### DONATION GIVEN

2017-2021

$550,000

The Caring Place

Georgetown Health Foundation
2020 COVID RESPONSE

- Food service delivery immediately transitioned into a drive-through pick up service available to any person in need for up to four times a week
- Weekly food deliveries made to the homes of Georgetown seniors
- Served 25,260 families and 81,705 individuals, an increase from 11,615 families and 31,046 individuals served in 2019 (duplicated numbers)
- Use of a USDA intake form and new barcode system dramatically increased efficiency
- Assistance with rent or mortgage for 262 Georgetown residents presenting in crisis

CAPACITY BUILDING

Supported the transition to a new, user-friendly client database for volunteers and staff to provide more timely and efficient services to clients, resulting in:
- Improved volunteer satisfaction, service delivery, data accuracy, and reporting capabilities
- Enhancement of the database system to allow clients to securely submit applications and required documents

THE GHF EFFECT

Relationship Building

GHF’s partnership with The Caring Place started in 2009 with a grant for its medical program.

Over the next few years, GHF encouraged TCP to invest in case management of the medical program because not only did clients need help in paying for prescriptions and ancillary medical needs, they needed help in navigating the healthcare system itself. These initial discussions around case management opened the opportunity for GHF’s investment in the renovation of TCP’s Annex in 2013, which now houses TCP’s case management department. Ultimately, our discussions culminated in a 2-year strategic grant establishing the Stable Families Program in 2019-20, expanding case management to all clients under age 65 who were interested in finding ways to break out of the cycle of turning to TCP for help with a financial crisis.

MOoving The Needle

Georgetown Health Foundation
TCP’s greatest accomplishment remains the ability to meet the mission of providing basic human needs to all people in our community. The grant from GHF supported achievement of this goal.

— ERIN BECNEL, PROGRAMS AND SERVICES DIRECTOR

GHF has made a huge impact on our programs in the last several years.

— GINNA O’CONNOR, EXECUTIVE DIRECTOR